



Key Features of Quedix (as of February 2026)

Service Providers:

- **Seamless Online Queue Management**
Transform traditional waiting lines into digital, real-time online experiences.
- **Full Customization of Services & Rules**
Customize service descriptions, time slots, and booking rules. Set booking limits, pause operations, or lock the queue during peak times.
- **Comprehensive Real-time Analytics & Reporting Dashboard**
Real-time insights: booking trends, peak hours, customer flow, average wait times, no-show rates. Detailed reports to optimize operations and improve customer satisfaction.
- **No-Show & Cancellation Policy Management**
Define custom policies (include in description text). Block users from rebooking if they violate policies. The system sends automatic notifications to customers as their turn approaches to reduce no-shows.
- **Customer Visibility & Discovery**
Your Business is listed in Quedix directory with location, services, and availability. Direct booking page access via QR codes, or shareable links (social media, marketing).
- **Walk-in & In-Person Booking Handling**
Add walk-ins manually via "add booking" feature (just basic customer info needed). Unified management of online + in-person bookings. Customers (even without the app) can follow their position on the waiting room TV display.
- **Visits History**
Add comments, attach files and maintain a searchable record of customer visits, and service history to identify repeat customers, measure retention, and personalize service offers.
- **Manual Queue Control Option**
Lock the queue from settings; the staff manually manages all bookings. Customers still see real-time position updates on the waiting room TV display.
Provider retains full control while benefiting from visits history, analytics and insights.
- **Simple Onboarding & Setup:**
Add your business information easily through the app. Customized onboarding process + ongoing support from the Quedix team to ensure smooth operations.
- **Flexible Pricing Models**
Tailored options including per-transaction fees, monthly subscriptions, or custom enterprise packages. Contact us for personalized quotes based on expected usage.
- **Dedicated Business Support**
Initial setup, staff training, technical integration, and ongoing support. Dedicated team focused on successful implementation and long-term success.

End User Features:

- **Easy Booking**

Browse services across every sector and book your appointment in just a few taps. Intuitive interface designed to make scheduling effortless and user-friendly.

- **Real-time Position Tracking**

Skip physical lines and waiting rooms. Watch your position in the queue update live — know exactly when it's your turn.

- **Real-time Notifications**

Stay informed with instant updates about your queue position and turn status.

- **Smart Scheduling**

Choose off-peak times to get faster service and an overall better experience.

- **Skip the Wait, Embrace Freedom**

Book services remotely and reclaim your personal time.

General Features:

- **Cross-Platform Availability (Android & iOS)**

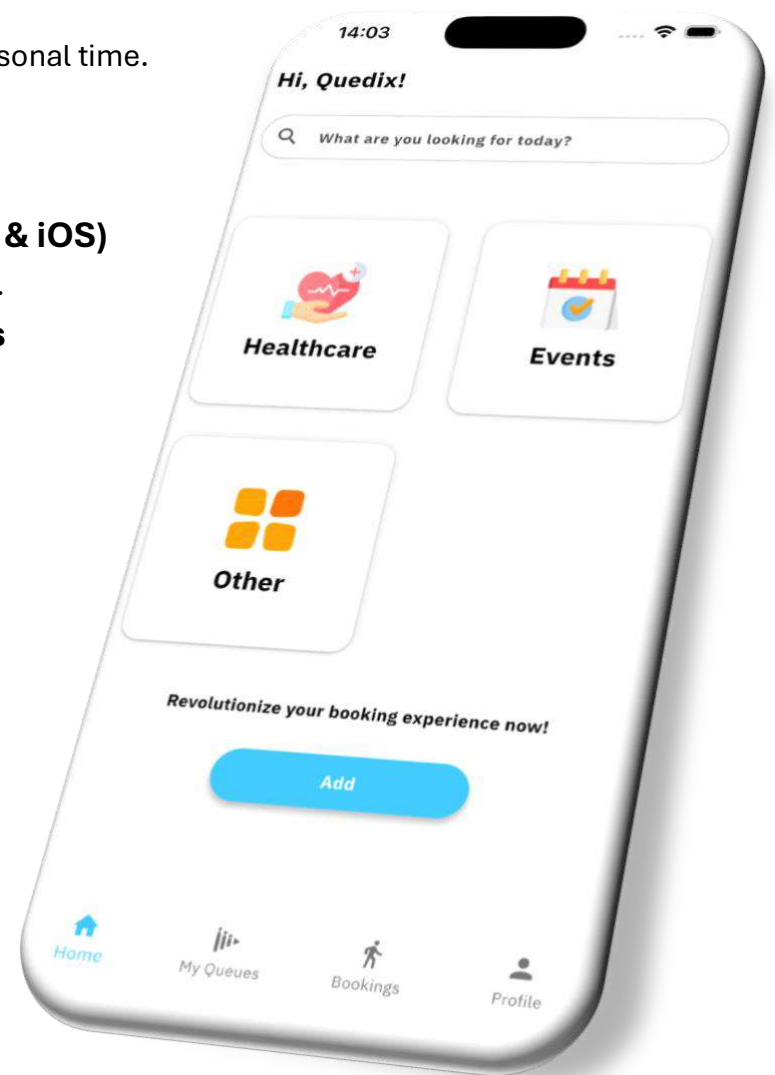
Available on both Google Play and App Store.

- **Modern Privacy & Compliance Focus**

User controls and strict privacy settings.

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www.quedix.com



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